

**PX 590**

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**From:** [REDACTED]@ripple.com >  
**Sent:** Sunday, October 02, 2016 9:14 PM  
**To:** Ryan Zagone  
**Cc:** Ripple Support; [REDACTED]  
**Subject:** Re: Fwd: Ripple.com contact form inquiry from [REDACTED]

Hey Ryan,

I would direct them to the "How to Buy XRP" page:

<https://ripple.com/xrp-portal/how-to-buy-xrp/>

The **Kraken** flow of funds through bitcoin is far from ideal, but we're working on improving it.

[REDACTED]

On Oct 2, 2016 8:47 PM, "Ryan Zagone" <[REDACTED]@ripple.com> wrote:

> hey guys - how should we respond to these?  
>  
> ----- Forwarded message -----  
> From: Ripple.com Contact Form <ripplecontact@ripple.com>  
> Date: Sat, Oct 1, 2016 at 2:04 AM  
> Subject: Ripple.com contact form inquiry from [REDACTED]  
> To: <research@ripple.com>  
>  
>  
> From: [REDACTED]  
> Organization: Non  
> Title:  
>  
> Message Body:  
> Hi,  
> I was wondering can we buy ripple in public in USA now?  
>  
> Need to be access to **Kraken** or **GateHub** to buy ripple?  
>  
> Some people buy Ripple in Japan now but I don't know in USA.  
>  
> Thank you.  
> [REDACTED]  
>  
> --  
> This e-mail was sent from a contact form on Ripple.com  
>  
> IP address: [REDACTED]  
>  
>

>  
> -- Tracking Info --  
> The user filled the form on: <https://ripple.com/contact/> The user came  
> to your website from: <http://search.yahoo.co.jp/>  
> search?p=buy+ripple+in+usa&ei=UTF-8&fr=apple1&pcarrier=AT&  
> T&pmcc=310&pmnc=410  
> The user's landing page on your website:  
> <http://xrp-portal/how-to-buy-xrp/> User's IP: [REDACTED] User's  
> browser is: Mozilla/5.0 (iPhone; CPU iPhone OS 10\_0\_2 like Mac OS  
> X) AppleWebKit/602.1.50 (KHTML, like Gecko) Version/10.0 Mobile/14A456  
> Safari/602.1  
>  
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